
How to Use Zelle

Timing for Payments

When you send a payment to someone using Chase QuickPay with Zelle, it's helpful to know when the payment might arrive:

- For recipients with a Chase account, the money usually arrives within minutes, but no later than the next business day.
- For recipients who bank at a different Zelle member bank that supports real-time payments, the transaction typically takes only minutes. Otherwise, the funds are available within one to two business days.
- For recipients who bank at a financial institution that is not a Zelle member, funds should be available within one to two business days, depending on the bank's processing times.
- Recipients who are using the Zelle app will get the money soon after it's sent, according to Chase.

How To Set Up Chase QuickPay With Zelle

You need a Chase checking account to use Chase QuickPay with Zelle, and you must have a Chase.com login. Once you meet those requirements, you can enroll in Chase QuickPay with Zelle by following these steps:

1. Sign in to the [Chase website](#) with your username and password. You can enroll on the website before continuing with the Chase QuickPay with Zelle process if you don't already have an account.
2. Select the "Chase QuickPay with Zelle" from the "Pay & transfer" menu.
3. Review and accept the Chase QuickPay service agreement and privacy notice.
4. Verify your email address or mobile phone number via the one-time code that Chase will send to you.
5. Select the checking account or Chase Liquid card you wish to use to make your Chase QuickPay with Zelle payment.
6. Once you've completed the steps, you're ready to request, receive and send money.

How To Send or Request Money Using Chase QuickPay With Zelle

Chase customers can access Chase QuickPay with Zelle through the Chase mobile banking app. To send money, simply enter the email address or mobile phone number of the person you wish to pay and the amount you're sending. Send money to or request money from anyone by following these five simple steps:

1. Sign in to the Chase Mobile app.
2. Select either "Send Money" or "Request and Split Money" in the "QuickPay with Zelle" tab of the navigation menu.
3. Choose an existing recipient from your contacts or add a new one.
4. Check the payment information for accuracy.
5. Tap "Send Money" or "Request Money."

You'll receive a confirmation that the transaction was successful, and the recipient will receive instructions on how to complete the process and claim the money. If you're requesting money, the party on the other end of the transaction will get a notification.